

## Procedure for Mobile Estimates

During Coronavirus we are asking all customers to email vehicle damage descriptions and photos rather than make face to face contact.

Our estimates will be as accurate as we can make them and always in a computerised format which you could forward onto an insurer, fleet manager or third party.

Please let us have a brief description of the damage, and send your photos to [info@tatearc.co.uk](mailto:info@tatearc.co.uk) and try to capture the following:-

1. Overall vehicle photo to include registration plate
2. Mileage
3. VIN No (usually on pillar behind front door or corner of windscreen)
4. Damage from distance
5. Damage close up looking head on
6. Damage close up looking from different angles

If the damage looks to go beyond the external panels we may ask you to open either the boot, bonnet or doors and check and photograph inside too.

Please see example photos below.

Thank you.

Tate Accident Repair Centre

